



Shelter Support Worker Certificate Program

Certificate Program |
100% Online |
Flexible & Affordable
GET \$250 off
upon
Registration

\$999
CAD

What You'll Gain:

- 40 hours of comprehensive online training
- Flexible learning tailored to your schedule
- Employment readiness & job search support
- Real-world skills for high-demand roles
- Over 100 hours of optional practicum placement
- Career guidance every step of the way

<https://konnektwithhumanity.com>

You'll Learn From Experts:

- Understanding the Toronto Shelter System
- Equity, Diversity & Human Rights
- Conflict Resolution & Effective Communication
- Trauma-Informed Care & Wellness
- Ethics, Confidentiality, Boundaries & Disclosure
- De-escalation & Crisis Intervention
- Mental Health & Addictions
- Case Management & Documentation
- Working with Indigenous Communities
- Housing Navigation & Eviction Prevention

Why Choose Us

- Trained instructors with real-world experience
- A supportive, inclusive learning environment
- Proven success: Many graduates find roles in shelters, support housing, and community services
- Note: We do not guarantee full-time job placement.

☎ 437-608-6090

☎ 437-229-8863

✉ info@konnektwithhumanity.com