



# Shelter support worker certificate program



**FEE: \$700 CAD**

## What you'll gain:

- 40 hours of comprehensive online training
- Flexible learning tailored to your schedule
- Employment readiness & job search support
- Real world skills for high demand roles
- Over 100 hours of optional practicum placement
- Career guidance every step of the way

**Certificate Program |  
100 Online | Flexible &  
Affordable.  
Get \$250 off upon  
Registration**

 **437-608-6090**

 **437-229-8863**

 **[info@konnektingwithhumanity.com](mailto:info@konnektingwithhumanity.com)**

 **<https://konnektingwithhumanity.com>**

## You'll Learn From Experts:

- Understanding the Toronto Shelter System
- Equity, Diversity & Human Rights
- Conflict Resolution & Effective Communication
- Trauma-Informed Care & Wellness Ethics, Confidentiality, Boundaries & Disclosure
- De-escalation & Crisis Intervention
- Mental Health & Addictions
- Case Management & Documentation
- Working with Indigenous Communities
- Housing Navigation & Eviction Prevention

## Why Choose Us:

- Trained instructors with real-world experience
- A supportive, inclusive learning environment
- Proven success: Many graduates find roles in shelters, support housing, and community services
- Note: We do not guarantee full-time job